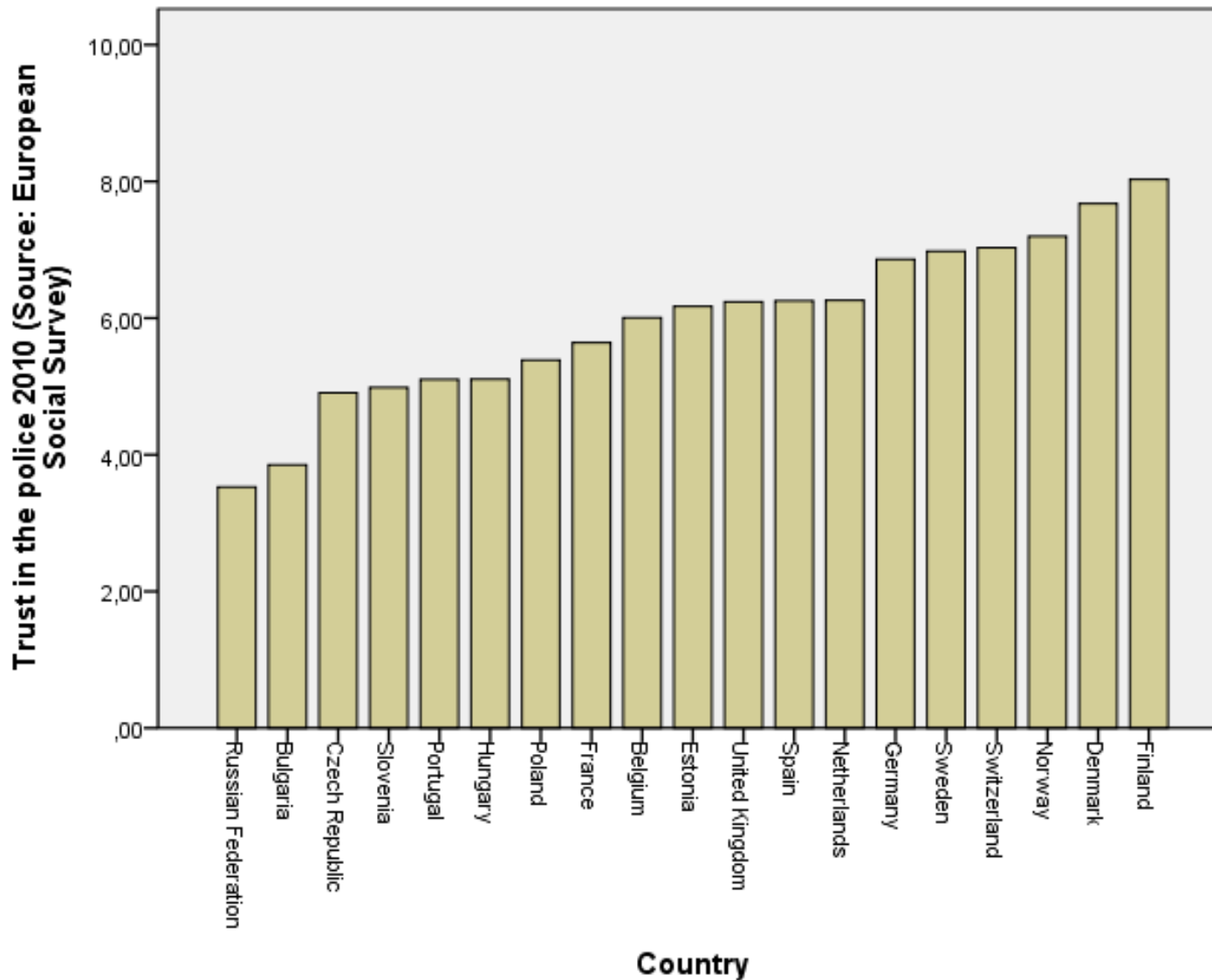


# Why confidence in the police varies between European countries?

Juha Kääriäinen

Police college of Finland



Question: "Using this card, please tell me on a score of 0 – 10 how much you personally trust each of institutions I read out. 0 means you do not trust an institution at all, and 10 means you have complete trust".

# Instrumental explanation

- Instrumental vs. procedural explanation (Tyler et. al.)
- Instrumental: trust in the police is based on the effectiveness of police work
- Fear of crime and victimization -> low level of trust in the police
- Basic ideas of community policing:
  - Visibility
  - Accessibility
  - Approachability

# Procedural explanation

- People trust in the police, if police is treating them fairly, ethically acceptable way -> police –citizens co-operation
- Wesley G. Skogan: “Asymmetry in the impact of Encounters with Police” (*Policing & Society* 16 (2), 99-126)
- Critical question from the point of view minorities: e.g. the results of EU-MIDIS

# Empirical evidence

- For both of those hypothesis: yes
- However:
  - empirical research mainly from USA and UK;
  - survey questions are measuring more images than real experiences on police work
  - study-designs mainly based on individual-level data
- Is police work in Nordic countries or in Germany really more effective, fair and impartial than in some other European countries?  
We don't know.
- How to explain country-level differences of trust?
- Three country-level explanations: Welfare-state, Quality of governance and Social capital

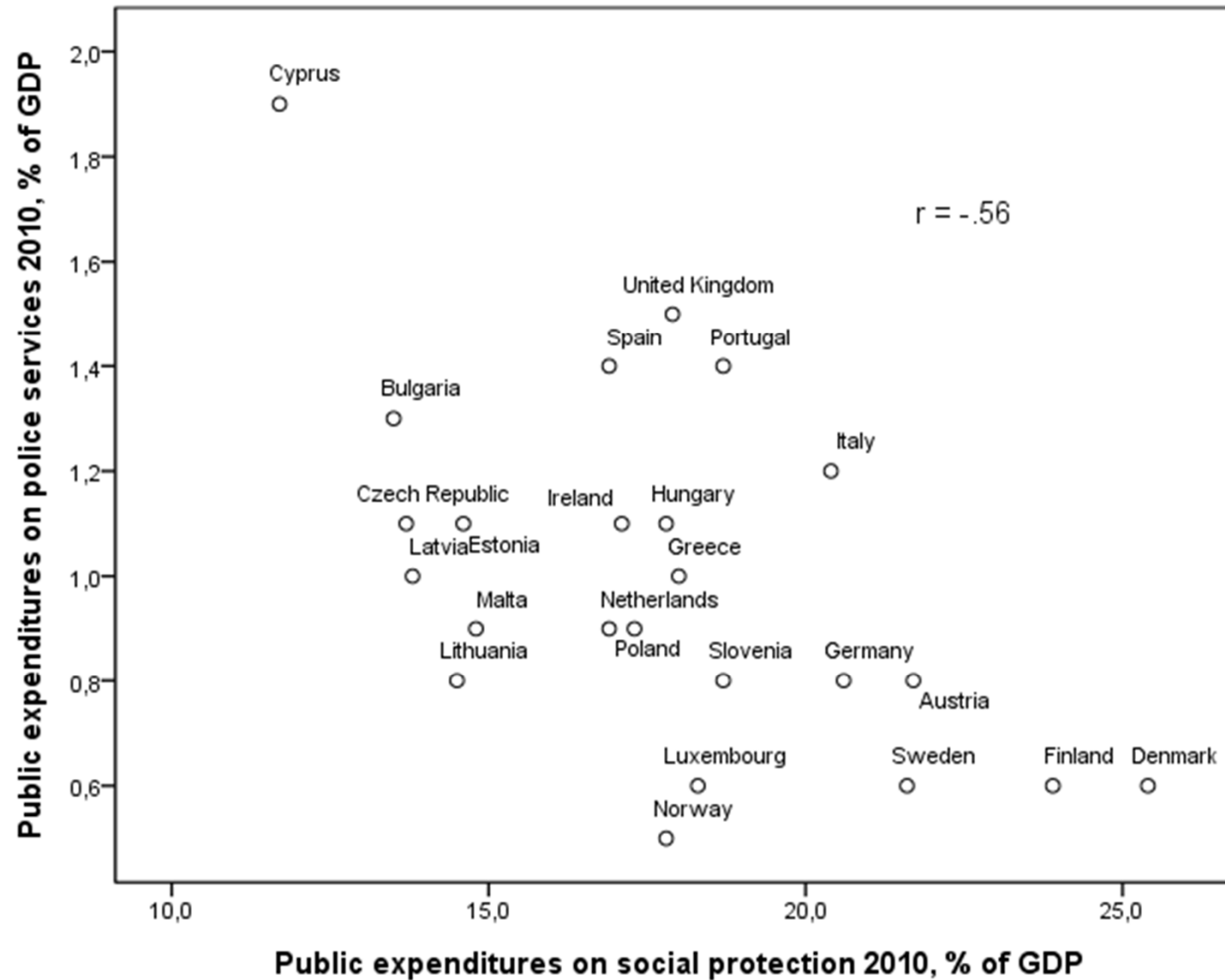
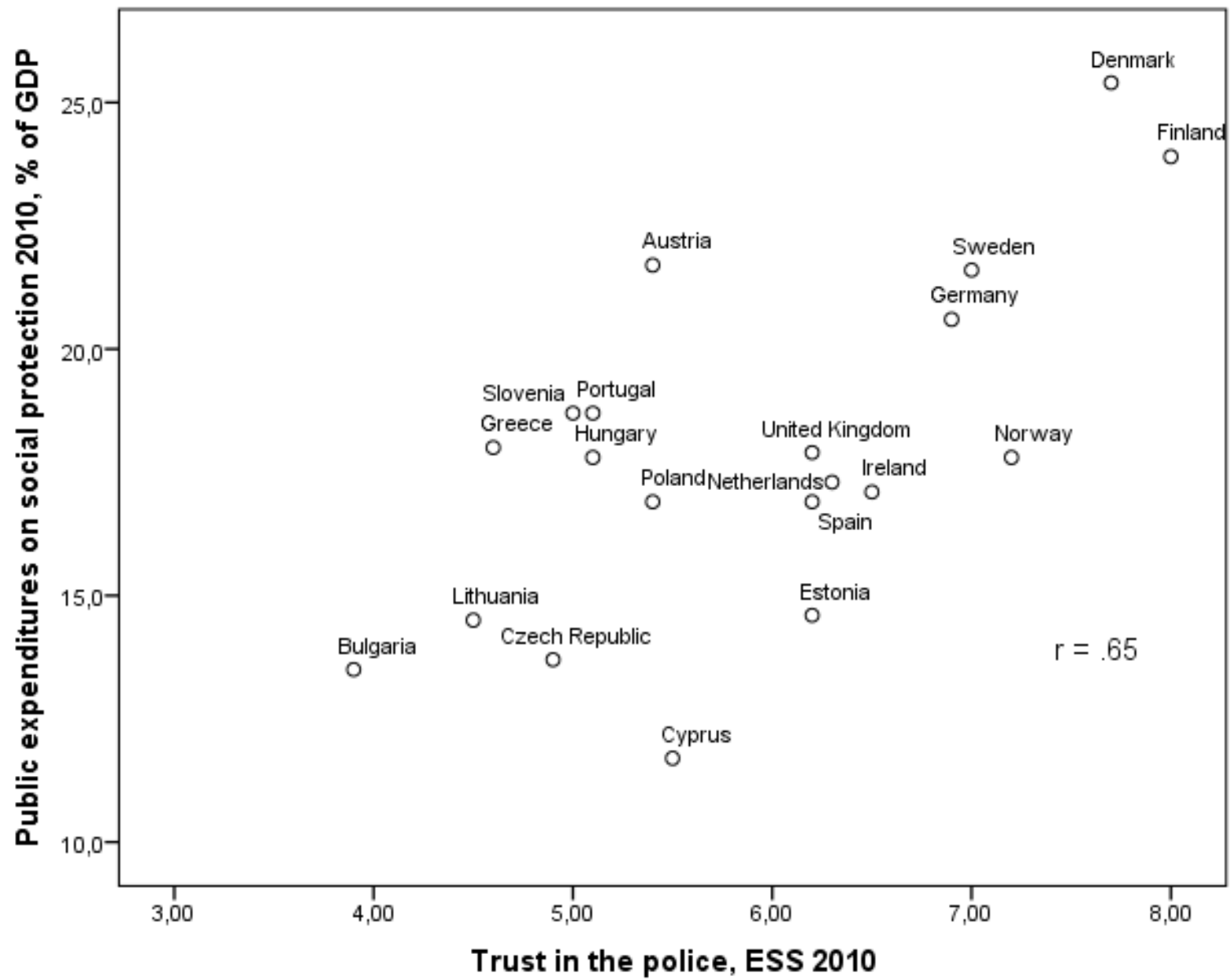
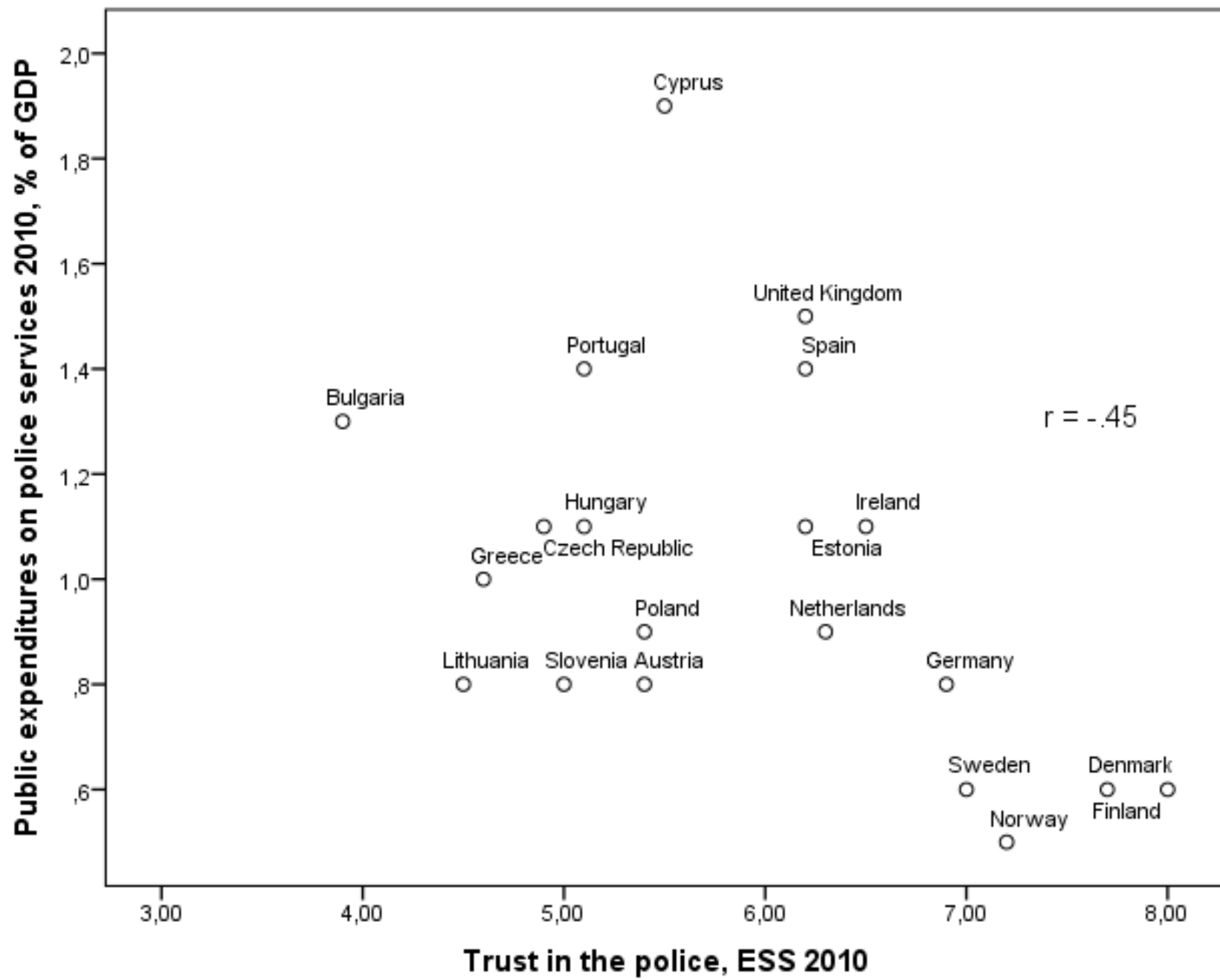
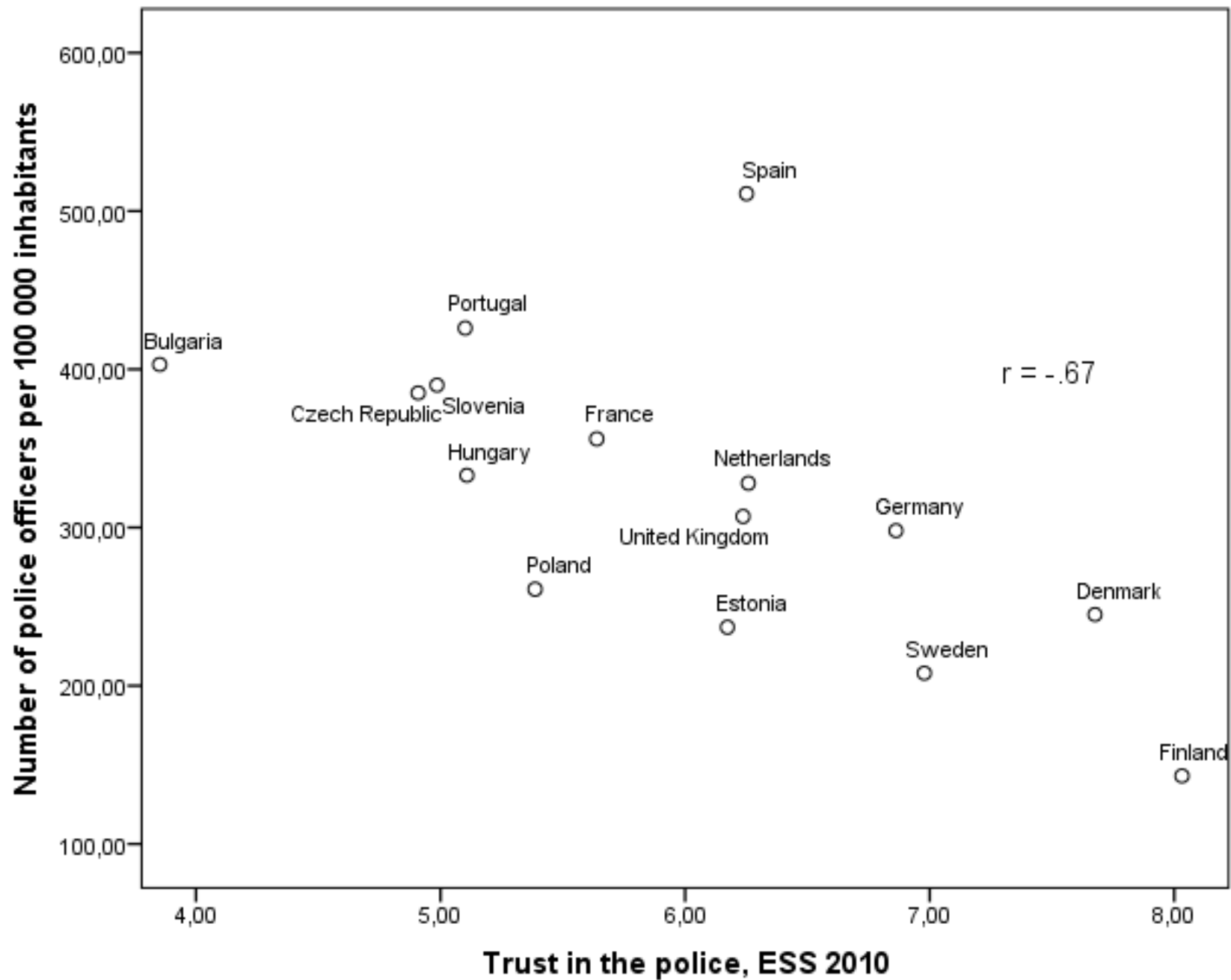


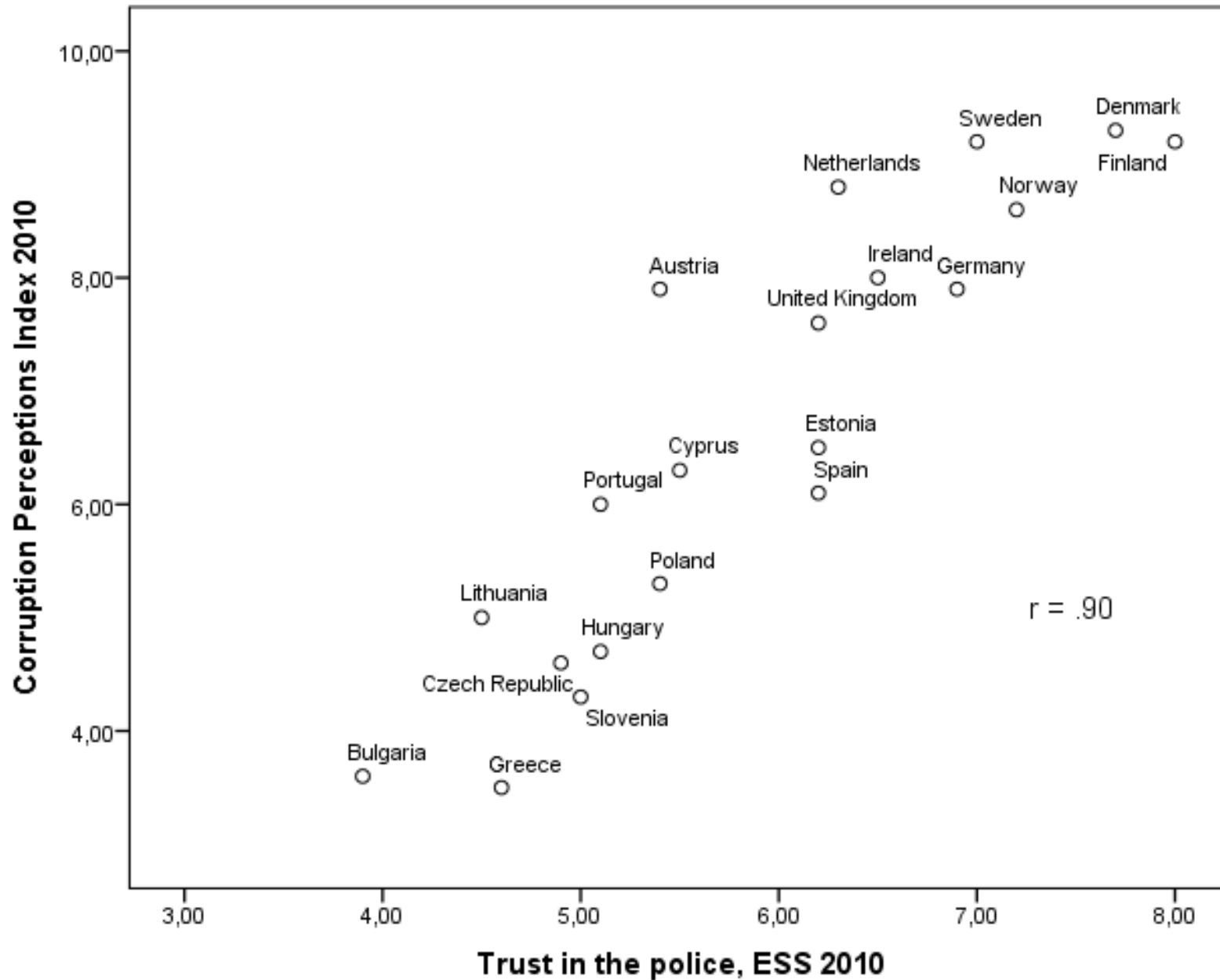
Figure 1. Public expenditures on police services and social protection in some European countries 2010. Source: Eurostat.

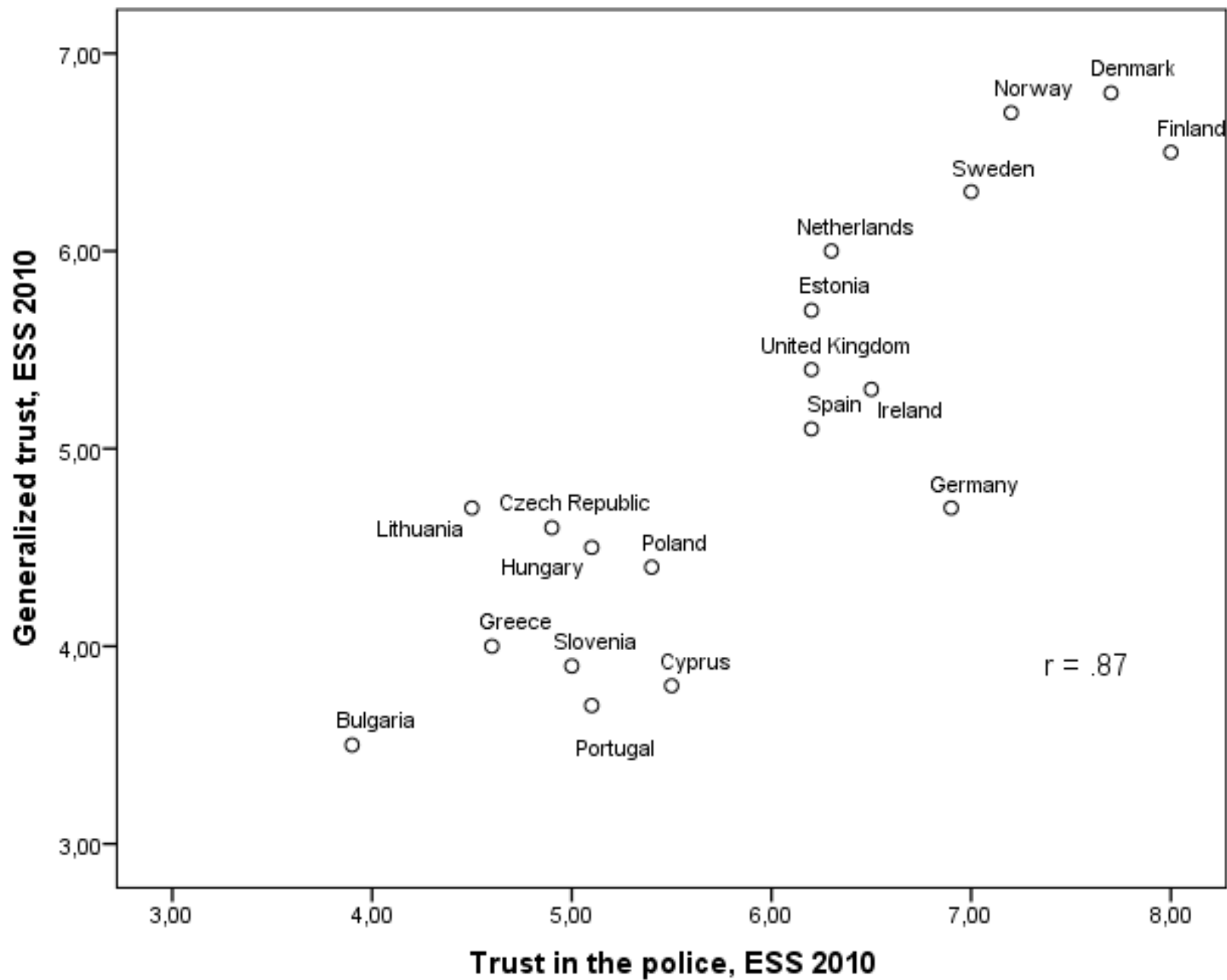


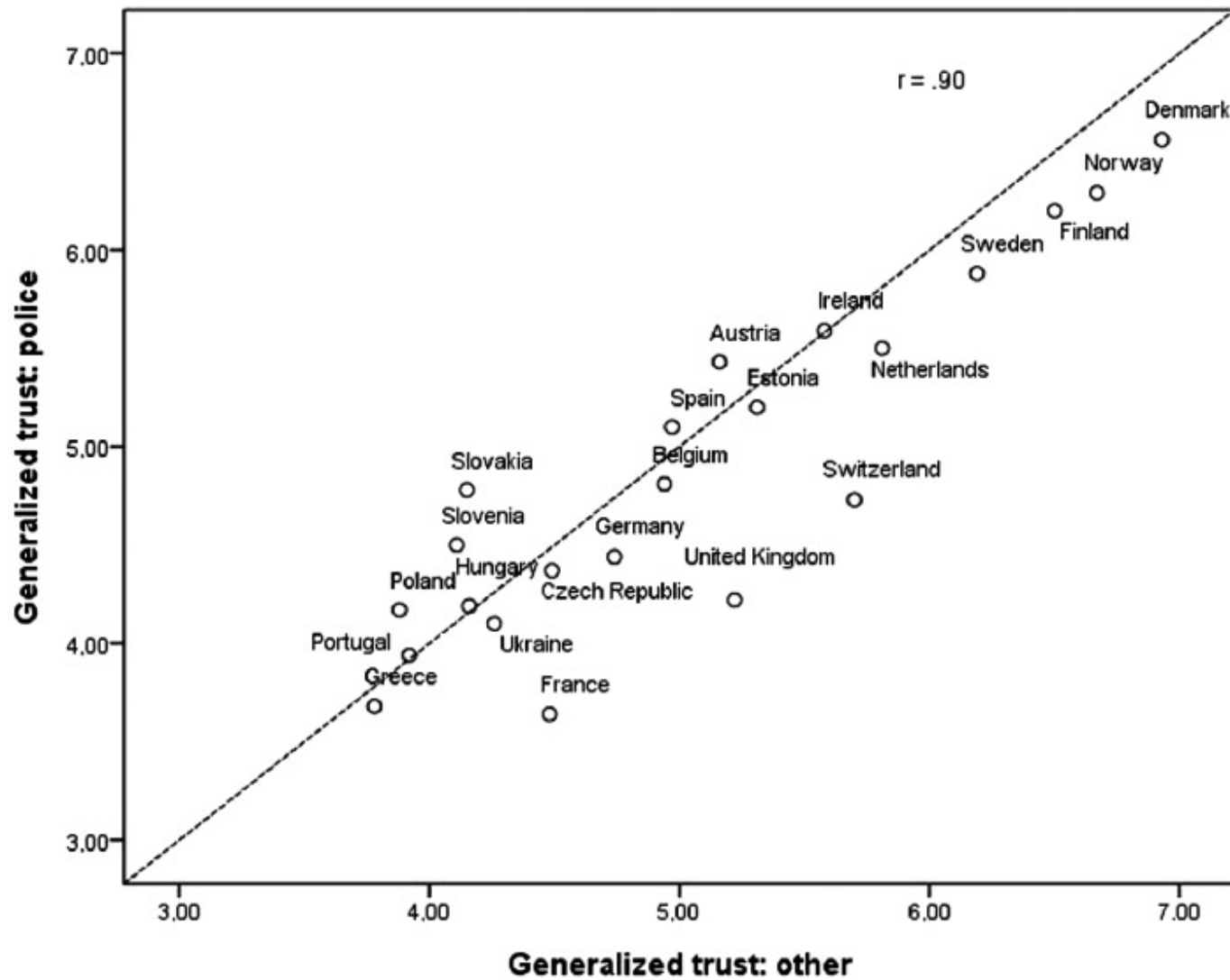












**Figure 1.** Generalized trust score for police officers vs. other respondents. Estimated marginal means from LM by country.

# Conclusions

- Explaining society-level differences needs society-level explanatory variables
- Safe society for all, reliable administration, social capital -> easy to trust in the police
- Much more national and comparative research is needed