

Public trust in the police: challenge for police work?

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Special thanks to

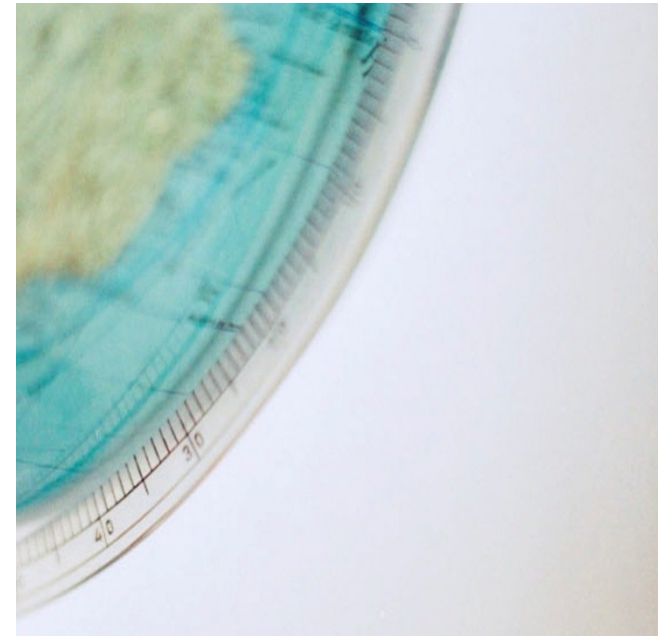
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1. FIDUCIA project
2. Why measure trust in the police?
3. European Social Survey – How is trust measured?
4. Importance and usefulness of measuring trust in the police





Why measure trust/satisfaction?

- When there is trust in, and satisfaction with, the police...
 - People think of the police as legitimate authority,
 - which you ought to obey
- When there is **no** trust in, and satisfaction with, the police...
 - People think of the police that **lacks** legitimate authority
 - Not worthy of obeying

□ Advantages

- Cooperation
- Compliance
- Less police-citizen conflict

Policing style:

- Willing consent
- Respect cooperation
- Cheaper

□ Disadvantages

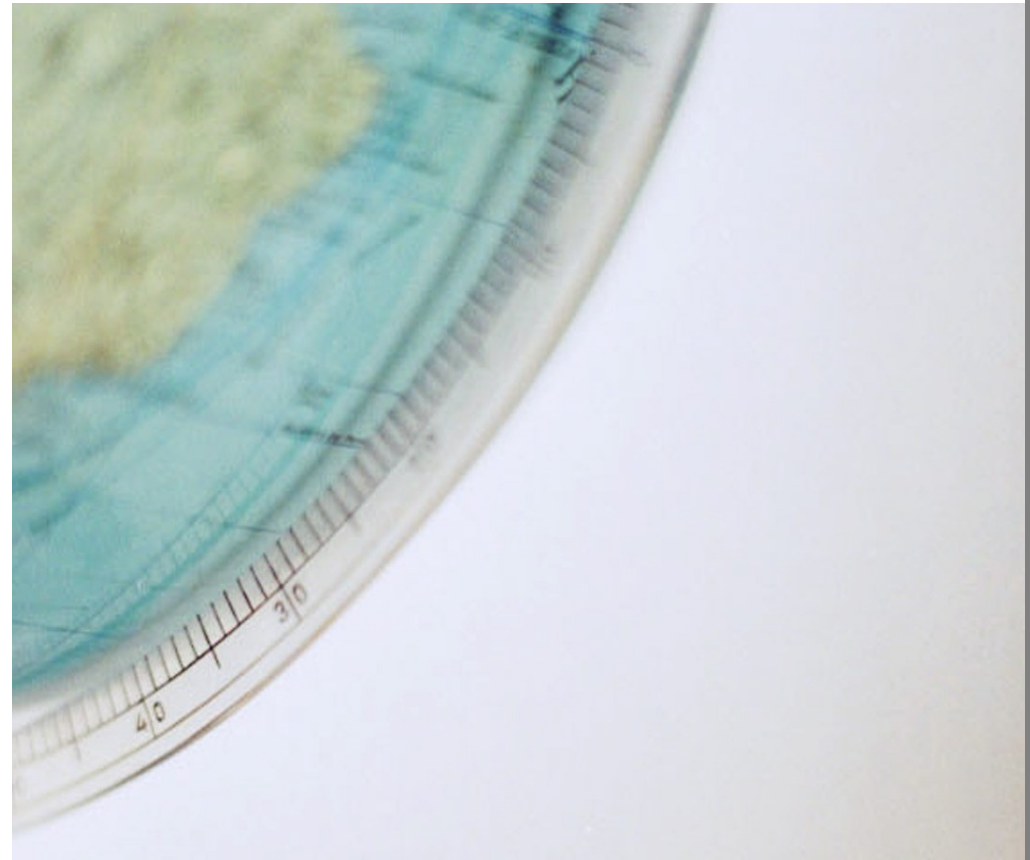
- Lack of cooperation
- Lack of compliance
- More police-citizen conflict

Policing style:

- Coerced consent
- Often by force
- More expensive

What makes people view the police as '*legitimate*'?

- Citizen participation
– being 'heard'
- Fair and respectful
treatment
- Shared moral values
- Effectiveness



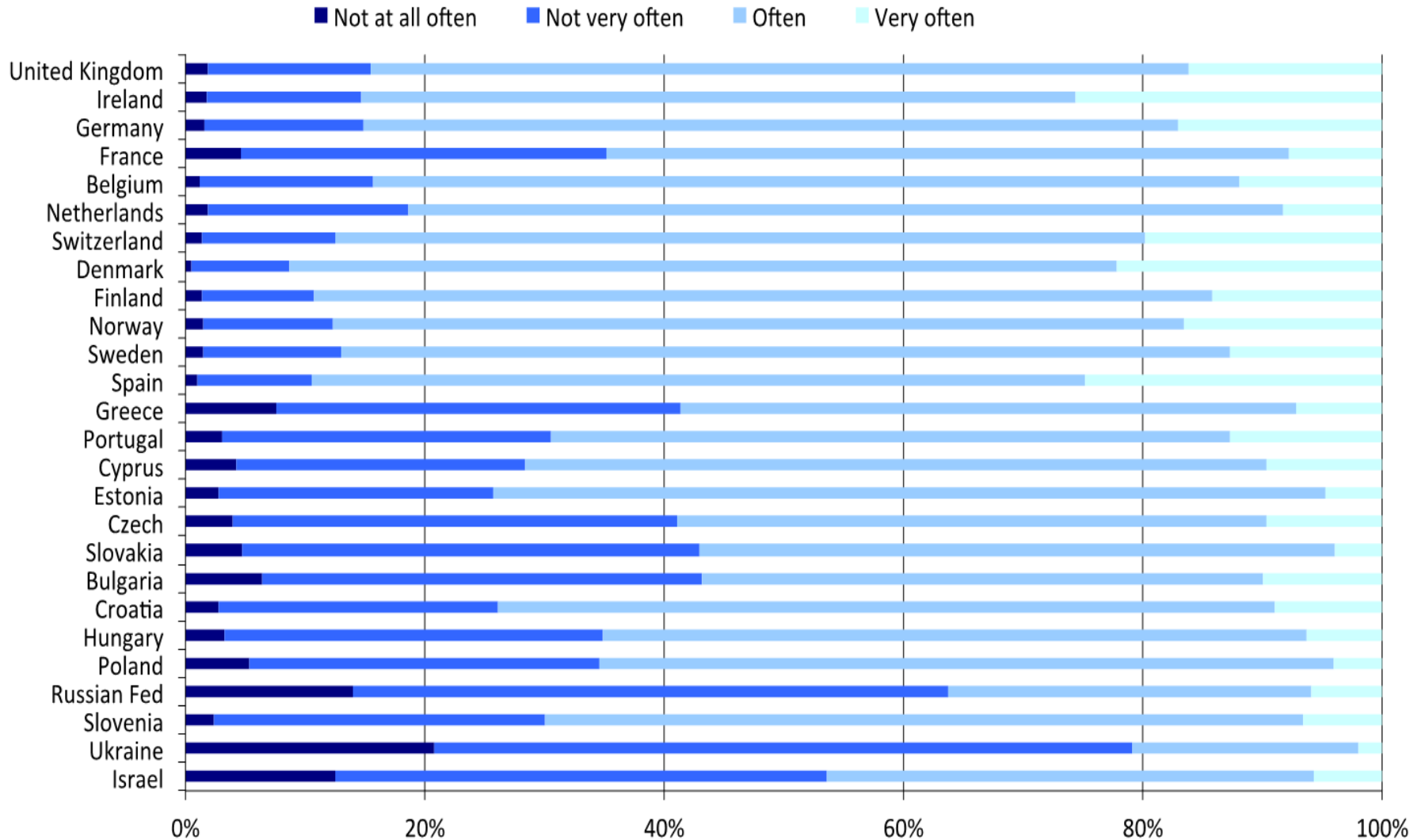


ESS Round 5 'Trust in Justice' - Police

- 27 countries
- +Japan
- +Chile
- +US
- +South Africa

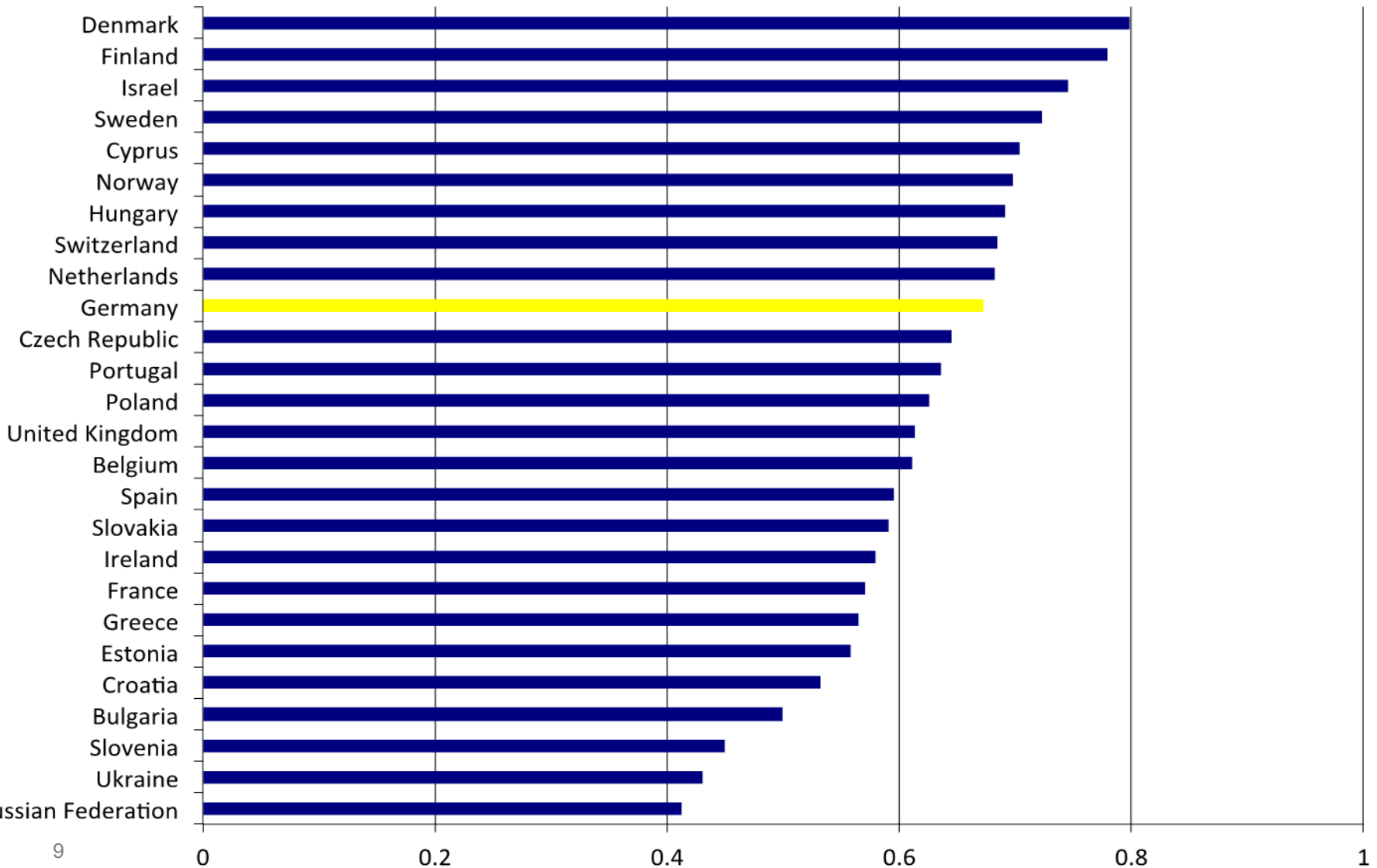


How often do police treat people in country with respect?



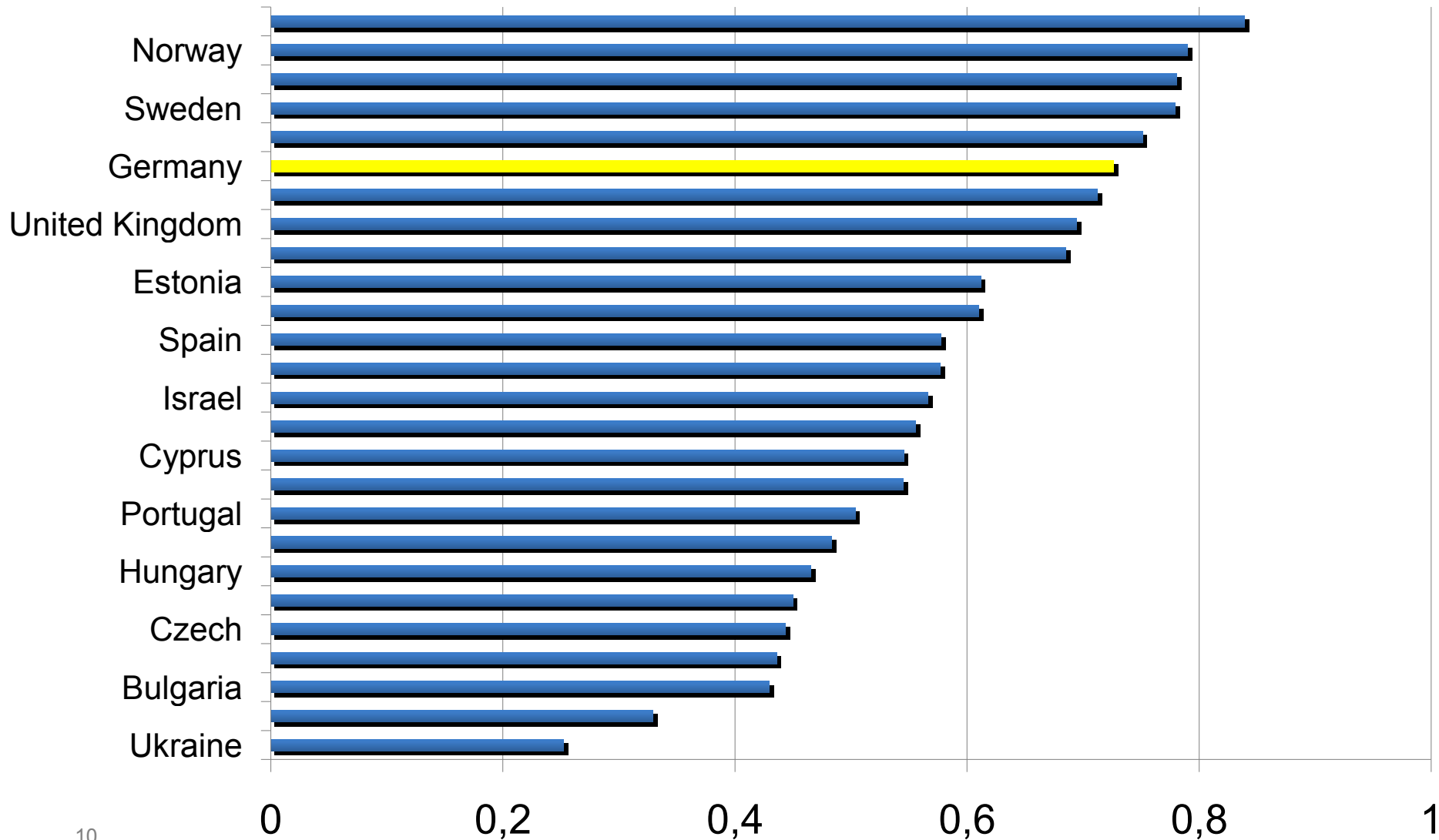
Duty to obey: do what police say, even when don't understand or agree.

0 – no need to obey, 1 – duty to obey



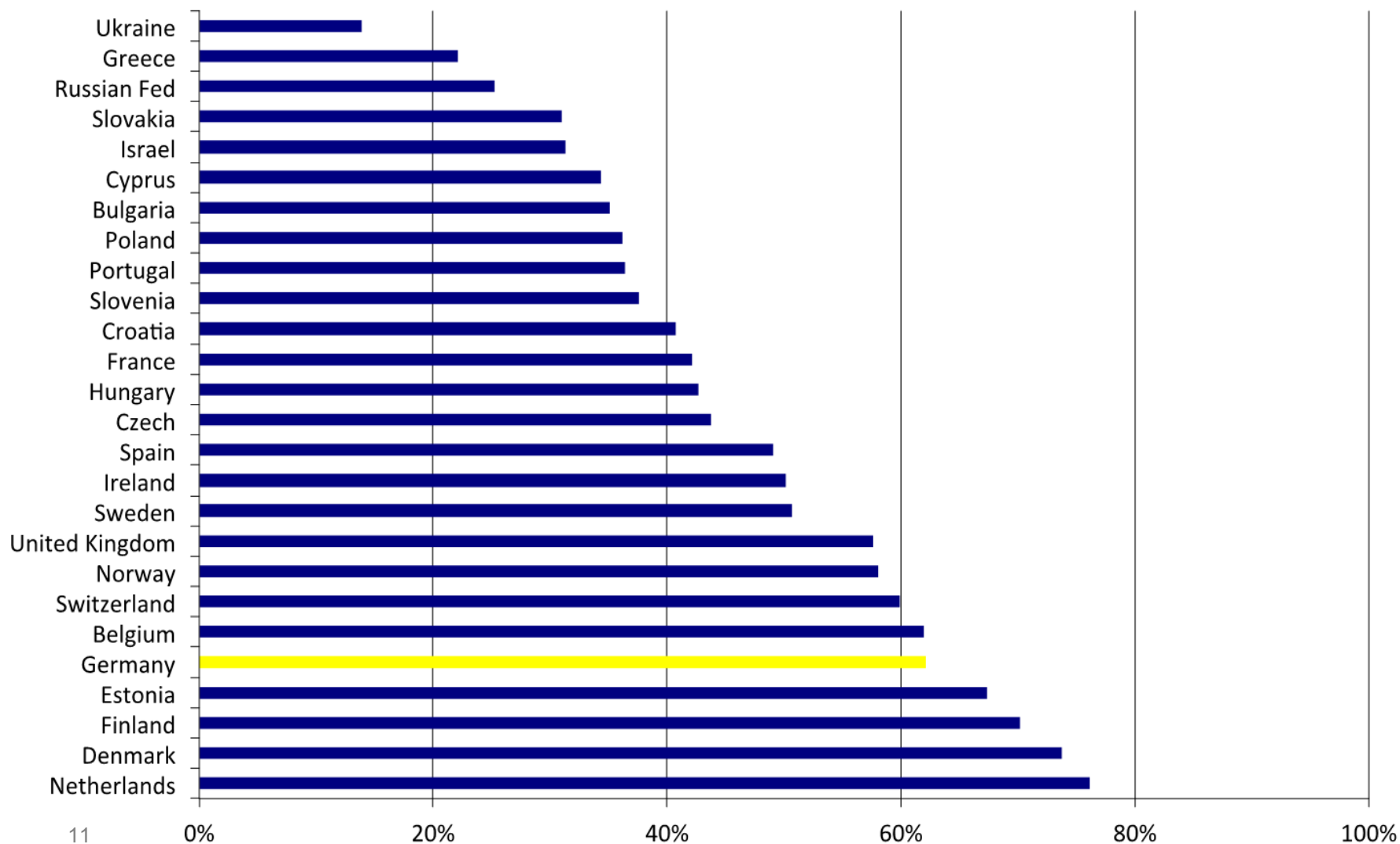
How often the police take bribery

0 – always, 1 - never



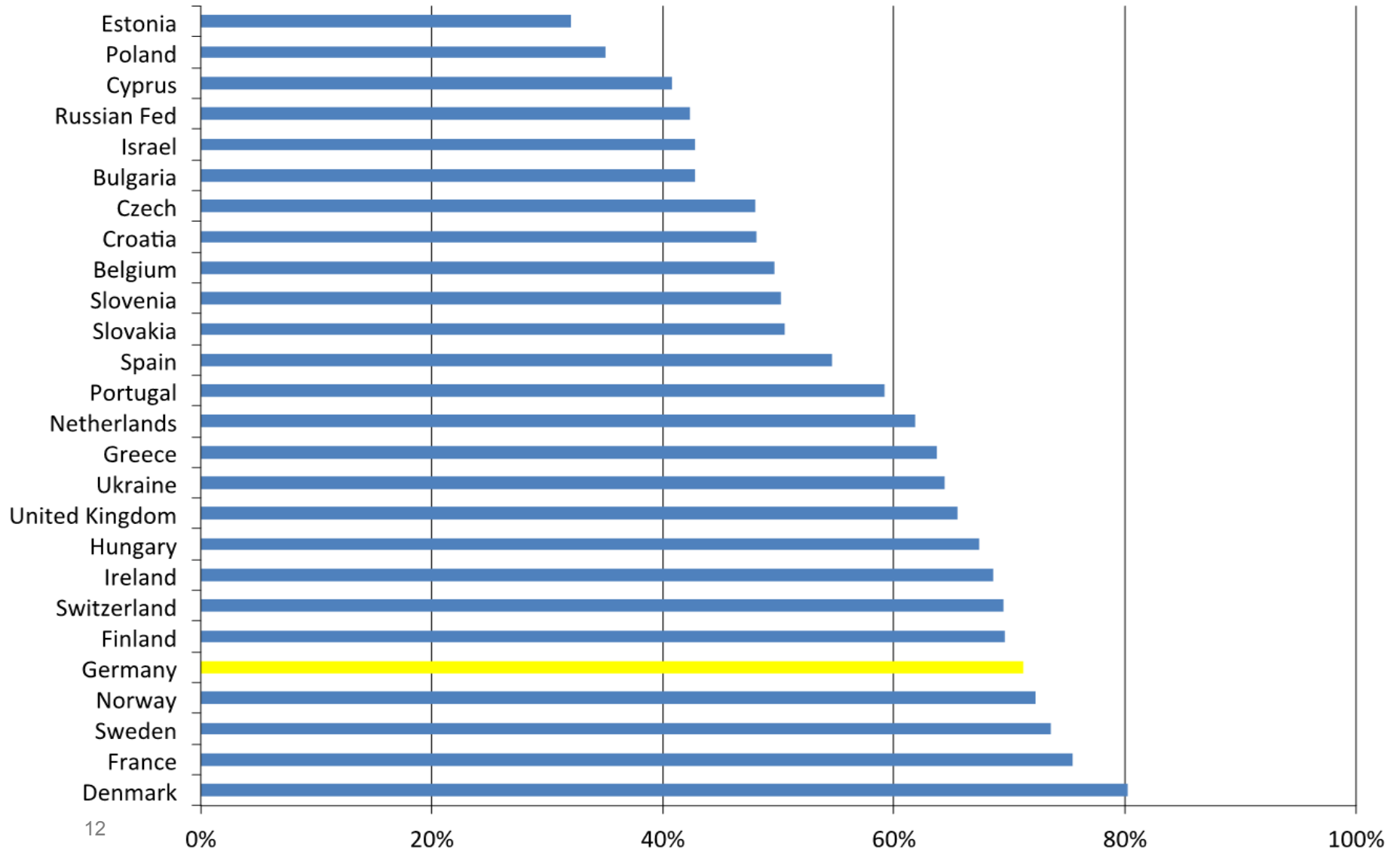
When victims report crimes, do you think the police treat rich people worse, poor people worse, or are rich and poor treated equally?

Percentage who said 'rich and poor treated equally'



Police have the same sense of right and wrong as me

0:disagree, 1: agree



- Citizen participation – being 'heard' – the survey process itself
- Display of commitment to build a police force based on cooperation and respect
- Measure performance of the police based on trust and satisfaction

Thank you very much for your attention

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