

CLARIFICATION no. 2

Procurement procedure CEPOL/PR/OP/2018/002 - Services to Support CEPOL Project Activities in Turkey

Answers to questions sent by interested economic operators.

No.	Question	Answer
1	Please could you confirm that the requested translation process is the one following the high- quality standard ISO 17100: translation with revision managed by a second translator (2 different linguists). This process assures the good quality of the translation.	According to the information included in the Tender Specifications, all selection criteria that should be fulfilled by the tenderers are listed in section B.6.2. Capacity of the tenderer: Selection Criteria. Please note that there is no selection criteria linked with minimum ISO quality standards for translation services.
2	In order to settle a price for the translation of a "PPT Slide" please confirm the number of word per slide (average and/or maximum).	PPT slides are not meant to display a large amount of information - they shall be drafted using a minimum font size of 24, will include only key words or short sentences. Based on the previous experience of the Contracting Authority, the maximum number of words included in a PPT slide is 100 (please note the presented estimation is for information purposes only and is not binding to the Contracting Authority).
3	Regarding translation in the Tender Specifications B.1.3. SPECIFIC REQUIREMENTS TO THE SERVICES - you request "maximum 7 working days from the receipt of the documents to be translated for documents having 7,501 characters without spaces or more / PPT presentations having 11 slides or more", is there any maximum settled about characters for this type of translation? Let's imagine a document having 1,000,000 characters, would the 7 working days maximum also apply?	According to the information presented in section B.1.3. of the Tender Specifications, any document having 7,501 characters without spaces or more / PPT presentations having 11 slides or more shall be delivered in maximum 7 working days. It is the responsibility of the tenderer to be able to provide the services requested by the Contracted Authority and to make the necessary arrangements for the timely delivery of the translation of the documents. The arrangements foreseen by the tenderer in order to ensure the timely delivery of translation for documents, should be presented by the tenderer in the Technical Proposal Form (see section B.7.1. Technical Evaluation of the





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	resources necessary for performance of the contract, for example by producing an undertaking on the part of those entities to place those resources at its disposal. CEPOL may require that the tenderer and the entities referred above are jointly liable for the execution of the contract.	
	If, for any valid reason, the tenderer is unable to provide the documents requested by the contracting authority, he may prove his economic and financial standing by any other document which the contracting authority considers appropriate.	
	Could you please confirm that xxxx can be the applicant for this tender, representing the xxxx and all its branch/entities as xxxx , despite the fact that the entity xxxx itself has been created only recently in 2017. Could you please confirm that for the project references , annual turnovers and the seniority, we can use the global data for the whole xxxx, including all its branch/entities as detailed above?	

21 August 2018