

## CLARIFICATION no. 2

### Procurement procedure CEPOL/PR/OP/2015/002 – Feasibility study and provision of technical expertise and support in drawing up the tender documentation for e-Net 3.0

#### Answers to questions sent by potential tenderers

No.	Question	Answer
1.	What do you mean „operational feasibility” in the tender documentation: we can take it into consideration as the operational period after the development or it means the abilities of the system during the development?	<i>With operational feasibility a reference is made to the measure of how well a proposed system solves the problems, and takes advantage of the opportunities identified during scope definition and how it satisfies the requirements identified in the requirements analysis phase of system development. The operational feasibility assessment focuses on the degree to which the proposed development projects fit in with the existing business environment and objectives with regard to development schedule, delivery date, corporate culture, and existing business processes. To ensure success, desired operational outcomes must be imparted during design and development. These include such design-dependent parameters such as reliability, maintainability, supportability, usability, producibility, disposability, sustainability, affordability and others. These parameters are required to be considered at the early stages of design if desired operational behaviors are to be realized. A system design and development requires appropriate and timely application of engineering and management efforts to meet the previously mentioned parameters. A system may serve its intended purpose most effectively when its technical and operating characteristics are engineered into the design. Therefore operational feasibility is a critical aspect of systems engineering that needs to be an integral part of the early design phases. Source wikipedia (<a href="https://en.wikipedia.org/wiki/Feasibility_study">https://en.wikipedia.org/wiki/Feasibility_study</a>, retrieved 2 July 2015).</i>
2.	Shall the tenderer analyse the integration of other on-line services (page 8 in tender documentation) in the due diligence as well?	<i>In order to carry out the feasibility study for the online support to CEPOL products in the domains of learning and training, the functional requirements that have lead to the addition of online services as listed on page 8 of the Tender Specifications document, will have to be reviewed, assessed and taken into consideration during the study and its conclusions. It is of vital importance to CEPOL that the next generation of e-Net shall embrace a comprehensive and coherent online support to the portfolio of CEPOL products and services.</i>

No.	Question	Answer
3.	When analysing the human resources needed for operating eNet 3 shall the tenderer estimate only the capacity of CEPOL or the outsourced services are also relevant in the due diligence?	<i>The presentation of required human resources from both CEPOL staff (as part of expected results objective 1: point 3 on page 10 of the tender specifications – and objective 2: task 2 on page 12 of the tender specifications) and the contractor for the development, implementation, hosting, maintenance and support of CEPOL’s e-Net version 3.0 (as part of objective 2: tasks 2, 4, 5 &amp; 9 as described on pages 12-14 of the tender specifications) are included in the deliverables of the current tender procedure and hence part of the contract.</i>
4.	Until what time (hour and minute) does tenderer have to dispatch the tender? In the tender documentation only the day of the deadline is available.	<i>See page 1 of the “Invitation to tender” document</i>